# Oliver Gao

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### **Education**

# **University of Michigan**

Ann Arbor, MI

Bachelor of Science in Engineering in Computer Science

May 2024

- **GPA:** 3.99/4.0
- Relevant Coursework: Data Structures and Algorithms, Web Systems, Databases, Machine Learning
- Skills: Python, JavaScript, React, C++, C#, Golang, Node.js, SQL, HTML, CSS, Git

# **Experience**

Uber

San Francisco, CA

Software Engineer Intern

May 2023 – Aug. 2023

- Implemented a revamped version of the Uber OAuth consent screen in collaboration with product manager and designer, resulting in a 2.5% increase in click-through rate for 80,000 daily users
- Constructed a design document and implemented the change account feature in Golang and React to address customer pain points on the Uber OAuth consent screen
- Created Grafana dashboards to monitor metrics and increase observability of new feature rollouts

### **Public Interest Technology Knowledge Network**

Ann Arbor, MI

Software Developer

Jan. 2023 - Present

- Spearheaded the implementation and enhancement of core features to drive a 76% increase in stories posted and 73% increase in user-signups on the platform
- Developed a comprehensive new tagging feature that enables users to mention others in their posts using React, MongoDB, and Node.js
- Managed production deployments on Linux virtual machines in Google Cloud Platform to maintain availability and reliability of the platform

### **TechSmith Corporation**

East Lansing, MI

Software Engineer Intern

May 2022 – Aug. 2022

- Implemented a new automated testing framework for Snagit software upgrades that reduced manual testing time by 90% using C# and PowerShell
- Built an intuitive user interface in Snagit in collaboration with UX designers for the uninstall old versions feature to satisfy a top 5 customer request using C# and WPF/XAML
- Developed a suite of 10+ automated user interface tests using object-oriented programming to increase the quality and speed of software releases

The Michigan Daily

Ann Arbor, MI

Data Journalist and Recruitment Chair

Feb. 2022 – Present

- Scraped and cleaned Michigan Dining hall menu data to create interactive data visualizations for a published story highlighting dining hall food items using Python and D3.js
- Conducted student outreach and presented at mass meetings to attract over 100 applicants to the web team

# Michigan Institute for Data Science

Ann Arbor, MI

Web Developer

Jul. 2021 - Dec. 2022

- Developed an online application to connect 200+ students with employers through a resume submission portal and employer dashboard
- Designed and built responsive webpages to drive 40,000 monthly views in JavaScript, HTML, and CSS

### **University of Michigan College of Engineering**

Ann Arbor, MI

Student Researcher

Sep. 2021 – Apr. 2022

- Developed a data processing pipeline using Python and pandas to clean and transform a 177GB dataset of U.S. opioid shipments from 2006-2014
- Analyzed patterns associated with opioid distribution and created data visualizations to convey results